



Job Vacancy Customer Service Enthusiast

Hunted Cow Studios Ltd is looking for an outgoing, enthusiastic and friendly person to join their team in Elgin, Moray to help provide world-class support to our players across all our games.

The successful candidate should have a keen interest in helping others and can take initiative and work to resolve issues with players via our support system, social media and forums.

Full training will be provided.

Key Skills:

- Excellent communication skills.
- Strong English Language skills (written & spoken).
Excellent attention to detail.
- Knowledge of Microsoft Office and email applications.
- Good timekeeping.
- Keen to solve problems and find solutions to customer issues.
- Ability to work independently and take initiative.
- Be proactive within a team environment.
- Knowledge of social media platforms (particularly Facebook & Twitter).

Pluses:

- Interest in computer games or game development.
- Experience with ZenDesk (or similar customer support tools).

12 hours per week.
6 days (Mon - Sat), 2 hours per day (possible remote working at weekend)
Meets NMW

Closing Date: Tuesday, 28th February 2017

Please apply via email to info@huntedcow.com with the subject line **“CSE Application”** and include your CV.

